

Managing Accounts Receivable Using Aspire

This job aid outlines the step-by-step process for managing accounts receivable (A/R) in Aspire.

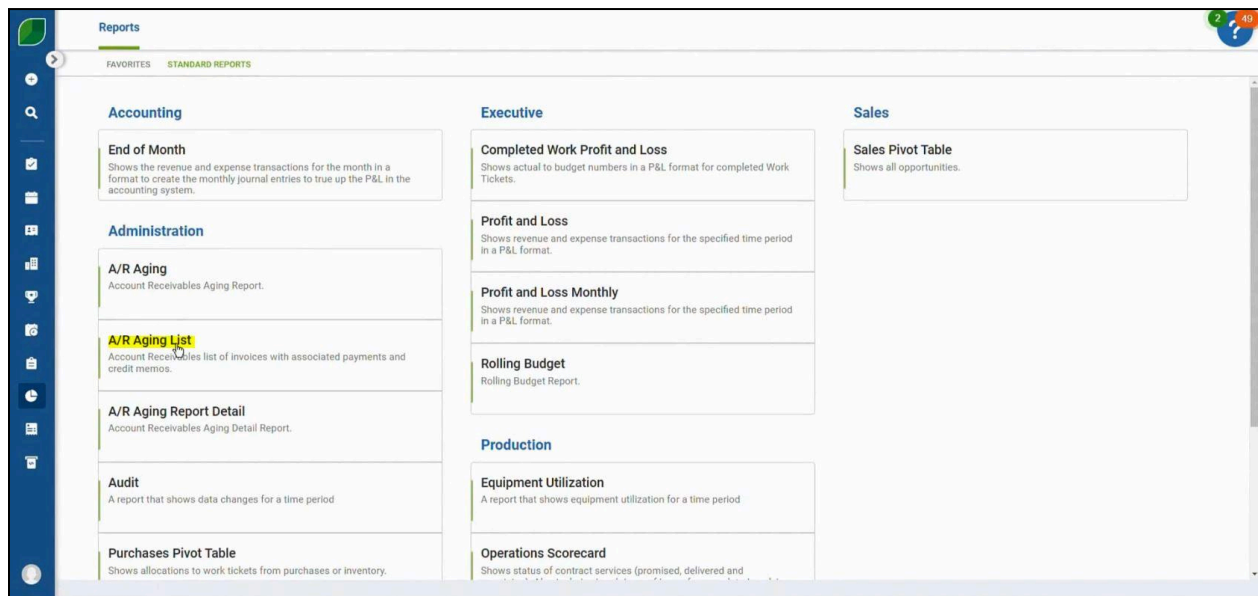
By following these steps, you can effectively track, process, and communicate invoice details while maintaining accurate records.

These instructions ensure consistency and efficiency in handling outstanding balances and collections.

Steps for Managing Accounts Receivable in Aspire

1. Generate and Export A/R Aging Report

- On Aspire, go to **Reports** and click on **Standard Reports**.
- Click on **A/R Aging List** and apply filters by setting **Value Type**.
- Click on the three dots next to **Save**, select **Export to Excel (Current View)**, and open the file.



2. Format and Analyze the Excel Report

- Select columns from **Accounts** to **Open Balance**.
- Use **Conditional Formatting** to highlight values greater than 0 and less than 0.
- Rename the **AR No.** column to **Invoice No.**, and sort by color in the **Aging 1** column.
- Highlight the **Due Date** column and note invoice numbers for further action

3. Search and Access Invoice Details in Aspire

- Copy the **Invoice No.** from the Excel file, search for it in Aspire, and click on the **Property Name**.
- Navigate to the **Contacts** section, open the contact, and note the mobile number.

Invoicing Assistant Invoice Batches **Invoices** Receivables Payments Deposits Log Event Electronic Payment Log

Invoice #116740

Billing Contact/Company * [REDACTED] Billing Zip 32963 Date * 9/15/2024 Invoice N [REDACTED]

Company [REDACTED]

Billing Address Line 1 [REDACTED] Property Name [REDACTED] Term * Net 30

Billing Address Line 2 [REDACTED] Property Address [REDACTED] Tax Jurisdiction * Florida

Billing City Vero Beach Property City/State/ZIP Vero Beach, Florida, 32963 Billing Contact Updated After Email Sent

Billing State Florida Billing Status **SENT**

QTY	ITEM	UNIT PRICE	EXT P
	[REDACTED]		\$1,19
	[REDACTED]	1.00%	\$1
			\$1,20

Go to property

Details Notes

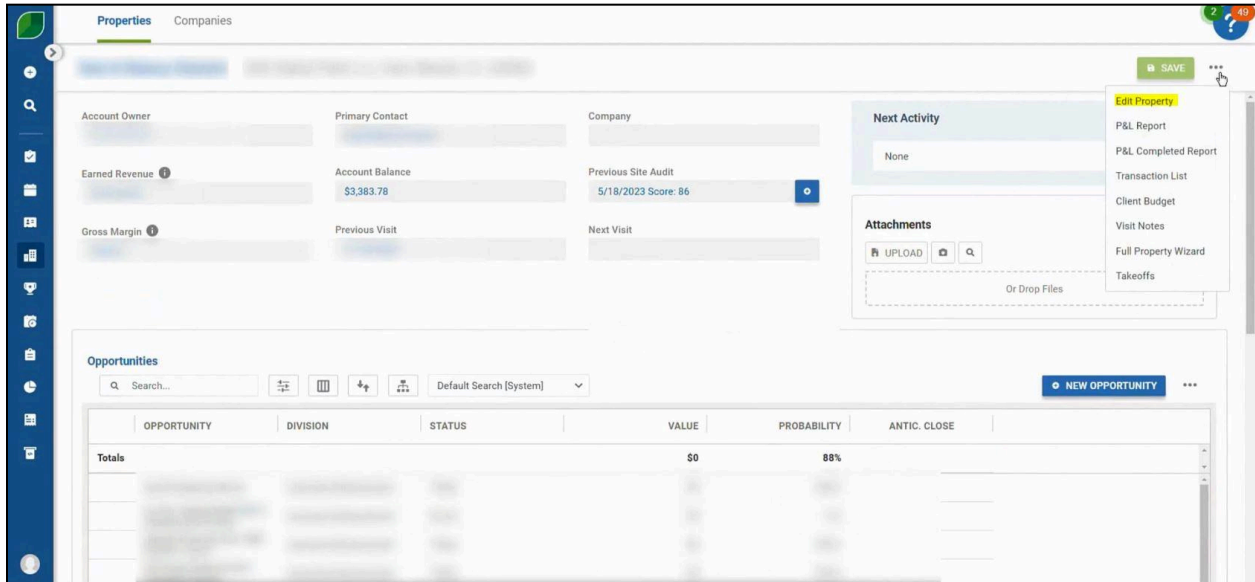
Property Notes Operation Notes Snow Notes

Visit Notes **Collection Notes**

WP - 9/23/2024 - Spk with the customer. She stated that she mailed the check for inv 112843 already.

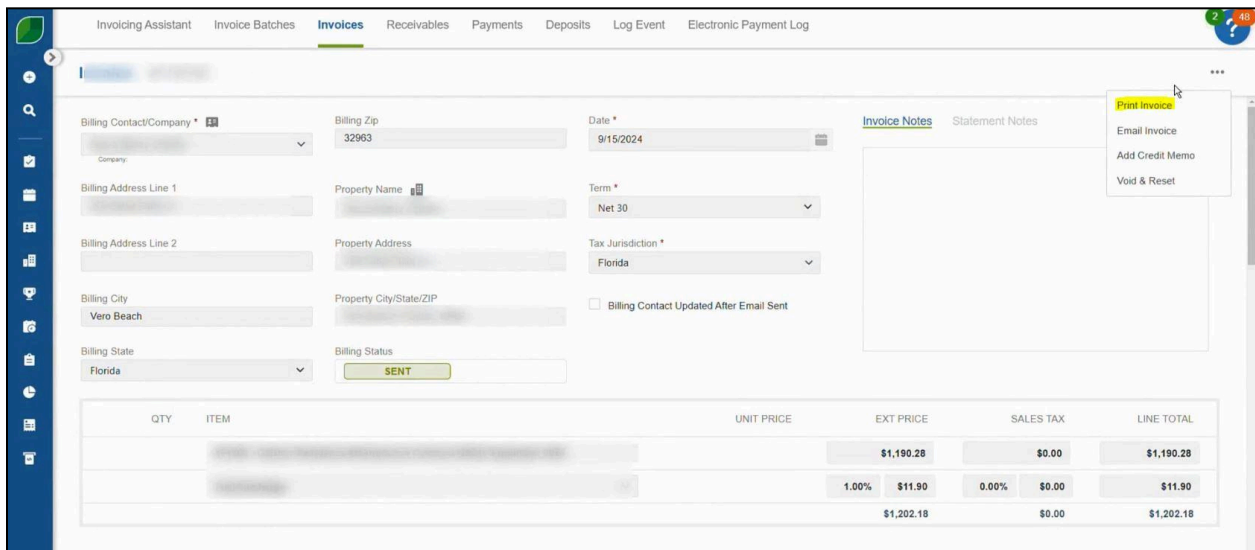
4. Update Property Notes and Add Collection Notes

- Go to the contact's **Properties**, click **Edit Property**, and update **Property Notes** with the mobile number and email ID.
- In **Collection Notes**, type **WP -** and prepare for follow-up actions.



5. Print and Save the Invoice

- Copy the **Invoice No.** from the Excel file, click on the three dots in Aspire, and select **Print Invoices**.
- Choose the desired layout, print the invoice, and save the file with the invoice number.



6. **Send Email with Invoice**

- Use the email address from **Property Notes**.
- Write the email subject and body, attach the invoice, and click **Send**.

Following these steps ensures that accounts receivable are processed systematically and records remain up-to-date.

This workflow helps maintain accountability, supports timely collections, and improves overall financial management in Aspire.